

NTIC Northern Tioga SD QHDHP Group: 10496018, 10822284, 10822285 Effective: 7-1-2025

This program is a qualified high deductible plan as defined by the Internal Revenue Service. It is designed for use with a Health Savings Account (HSA). On the chart below, you'll see what your plan pays for specific services. You may be responsible for a facility fee, clinic charge or similar fee or charge (in addition to any professional fees) if your office visit or service is provided at a location that qualifies as a hospital department or a satellite building of a hospital.

Benefit	In Network	Out of Network
G	eneral Provisions	
Benefit Period(1)	Contract Year	
Deductible (per benefit period)		
Employee Only Plan	\$1,650	\$2,500
Family Plan	\$3,300	\$5,000
Plan Pays – payment based on the plan allowance	90% after deductible	70% after deductible
Out-of-Pocket Limit (Includes prescription drug expenses,		
coinsurance and copays. Once met, plan pays 100%		
coinsurance for the rest of the benefit period)		\$4,000
Employee Only Plan	\$350	\$8,000
Family Plan	\$700	+- ,
Total Maximum Out-of-Pocket (Includes deductible,		
coinsurance, copays, prescription drug cost sharing and		
other qualified medical expenses, Network only) (2) Once met, the plan pays 100% of covered services for the rest of		
the benefit period.		
Employee Only Plan	\$2,000	not applicable
Family Plan	\$4,000	not applicable
	linic/Urgent Care Visits	
Retail Clinic Visits & Virtual Visits	90% after deductible	70% after deductible
Primary Care Provider Office Visits & Virtual Visits	90% after deductible	70% after deductible
Specialist Office Visits & Virtual Visits	90% after deductible	70% after deductible
Virtual Visit Originating Site Fee	90% after deductible	70% after deductible
Urgent Care Center Visits	90% after deductible	70% after deductible
Telemedicine Services (3)	90% after deductible	not covered
	reventive Care (4)	
Routine Adult	(,)	
Physical Exams	100% (deductible does not apply)	70% after deductible
Adult Immunizations	100% (deductible does not apply)	70% after deductible
Routine Gynecological Exams, including a Pap Test	100% (deductible does not apply)	70% after deductible
I Breast Cancer Screenings (annual routine and	4000((1.1.4))	700/ // 1 1 // // /
Breast Cancer Screenings (annual routine and supplemental)	100% (deductible does not apply)	70% after deductible
Breast Cancer Screenings (annual routine and supplemental) BRCA-Related Genetic Counseling and Genetic Testing	100% (deductible does not apply) 100% (deductible does not apply)	70% after deductible 70% after deductible
supplemental)	, , , , , , , , , , , , , , , , , , , ,	
supplemental) BRCA-Related Genetic Counseling and Genetic Testing	100% (deductible does not apply)	70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening	100% (deductible does not apply) 100% (deductible does not apply)	70% after deductible 70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures	100% (deductible does not apply)	70% after deductible 70% after deductible 70% after deductible 70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams Pediatric Immunizations	100% (deductible does not apply)	70% after deductible 70% after deductible 70% after deductible 70% after deductible 70% (deductible does not apply)
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams	100% (deductible does not apply)	70% after deductible 70% after deductible 70% after deductible 70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams Pediatric Immunizations Diagnostic Services and Procedures	100% (deductible does not apply)	70% after deductible 70% after deductible 70% after deductible 70% after deductible 70% (deductible does not apply)
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams Pediatric Immunizations Diagnostic Services and Procedures	100% (deductible does not apply)	70% after deductible 70% after deductible 70% after deductible 70% after deductible 70% (deductible does not apply) 70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams Pediatric Immunizations Diagnostic Services and Procedures Em	100% (deductible does not apply)	70% after deductible 70% after deductible 70% after deductible 70% after deductible 70% (deductible does not apply) 70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams Pediatric Immunizations Diagnostic Services and Procedures Emergency Room Services (5)	100% (deductible does not apply)	70% after deductible 70% after deductible 70% after deductible 70% after deductible 70% (deductible does not apply) 70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams Pediatric Immunizations Diagnostic Services and Procedures Emergency Room Services (5) Ambulance (includes coverage for wheelchair van transports) (6)	100% (deductible does not apply)	70% after deductible 70% after deductible 70% after deductible 70% after deductible 70% (deductible does not apply) 70% after deductible deductible 70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams Pediatric Immunizations Diagnostic Services and Procedures Emergency Room Services (5) Ambulance (includes coverage for wheelchair van transports) (6)	100% (deductible does not apply)	70% after deductible 70% after deductible 70% after deductible 70% after deductible 70% (deductible does not apply) 70% after deductible deductible 70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams Pediatric Immunizations Diagnostic Services and Procedures Emergency Room Services (5) Ambulance (includes coverage for wheelchair van transports) (6) Hospital and Medical / S	100% (deductible does not apply) nergency Services 90% after deductible surgical Expenses (including maternity)	70% after deductible 70% after deductible 70% after deductible 70% after deductible 70% (deductible does not apply) 70% after deductible deductible 70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams Pediatric Immunizations Diagnostic Services and Procedures Emergency Room Services (5) Ambulance (includes coverage for wheelchair van transports) (6) Hospital Inpatient Hospital Outpatient	100% (deductible does not apply) nergency Services 90% after deductible surgical Expenses (including maternity) 90% after deductible	70% after deductible 70% after deductible 70% after deductible 70% after deductible 70% (deductible does not apply) 70% after deductible deductible 70% after deductible 70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams Pediatric Immunizations Diagnostic Services and Procedures Emergency Room Services (5) Ambulance (includes coverage for wheelchair van transports) (6) Hospital Inpatient	100% (deductible does not apply) 100% after deductible 90% after deductible 90% after deductible 90% after deductible	70% after deductible 70% after deductible 70% after deductible 70% after deductible 70% (deductible does not apply) 70% after deductible deductible 70% after deductible 70% after deductible 70% after deductible 70% after deductible
supplemental) BRCA-Related Genetic Counseling and Genetic Testing Colorectal Cancer Screening Diagnostic Services and Procedures Routine Pediatric Physical Exams Pediatric Immunizations Diagnostic Services and Procedures Emergency Room Services (5) Ambulance (includes coverage for wheelchair van transports) (6) Hospital Inpatient Hospital Outpatient Outpatient Surgery (facility)	100% (deductible does not apply) 100% after deductible 90% after deductible 90% after deductible 90% after deductible 90% after deductible	70% after deductible 70% after deductible 70% after deductible 70% after deductible 70% (deductible does not apply) 70% after deductible deductible 70% after deductible

Benefit	In Network	Out of Network	
Maternity (non-preventive facility services) including dependent daughter	90% after deductible	70% after deductible	
Medical Care (including inpatient visits and consultations)/Surgical Expenses	90% after deductible	70% after deductible	
, , ,	and Rehabilitation Services		
Physical Medicine	90% after deductible	70% after deductible	
	limit: 20 visits/benefit period. Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health or Substance Use Disorder		
Respiratory Therapy	90% after deductible	70% after deductible	
Speech Therapy	90% after deductible	70% after deductible	
	limit: 12 visits/benefit period. Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health or Substance Use Disorder		
Occupational Therapy	90% after deductible	70% after deductible	
	limit: 12 visits/benefit period. Limit do are prescribed for the treatment of Me	bes not apply when Therapy Services ntal Health or Substance Use Disorder	
Spinal Manipulations	90% after deductible	70% after deductible	
ar a francis		/benefit period	
Other Therapy Services (Cardiac Rehab, Infusion Therapy, Chemotherapy, Radiation Therapy and Dialysis)	90% after deductible	70% after deductible	
	lealth / Substance Abuse		
Inpatient Mental Health Services	90% after deductible	70% after deductible	
Inpatient Detoxification / Rehabilitation	90% after deductible	70% after deductible	
Outpatient Mental Health Services (includes virtual behavioral health visits)	90% after deductible	70% after deductible	
Outpatient Substance Abuse Services	90% after deductible	70% after deductible	
	Other Services		
Allergy Extracts and Injections	90% after deductible	70% after deductible	
Autism Spectrum Disorder Including Applied Behavior	90% after deductible	70% after deductible	
Analysis (7)	Limit: \$40,000 annual maximum		
Assisted Fertilization Procedures	not covered	not covered	
Dental Services Related to Accidental Injury	90% after deductible	70% after deductible	
Diabetes Treatment	90% after deductible	70% after deductible	
Equipment and Supplies Diabetes Education Program	90% after deductible	70% after deductible	
Diabetes Care Management Program (DCMP) - Digitally Monitored, includes telehealth consult for the A1C test	100% (deductible does not apply)	not covered	
DCMP - All Other Telehealth Consults	100% (deductible does not apply)	not covered	
Diagnostic Services	10070 (deddenbie dees net apply)	not obvoice	
Advanced Imaging (MRI, CAT, PET scan, etc.)	90% after deductible	70% after deductible	
Basic Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing)	90% after deductible	70% after deductible	
Durable Medical Equipment Orthotics and Prosthetics	90% after deductible	70% after deductible	
Home Health Care	90% after deductible	70% after deductible	
Hospice	90% after deductible limit: 180 d	70% after deductible ays/lifetime	
Infertility Counseling, Testing and Treatment (8)	90% after deductible	70% after deductible	
Mammograms, Medically Necessary	100% (deductible does not apply)	70% after deductible	
Private Duty Nursing	not covered	not covered	
Skilled Nursing Facility Care	90% after deductible 70% after deductible limit: 60 days/benefit period		
Transplant Services	90% after deductible	70% after deductible	
Precertification Requirements (98)	Yes	Yes	
F	Prescription Drugs		
Prescription Drug Deductible			
Individual Family		nedical deductible nedical deductible	
· ,	I Integrated With It		

Benefit In Network **Out of Network** Prescription Drug Program (10) Retail Drugs (30-day Supply) \$3 low cost generic copay SensibleRx Complete Defined by the National Pharmacy Network - Not Physician \$3 formulary low cost generic copay \$3 non-formulary low cost generic copay Network. Prescriptions filled at a non-network pharmacy are \$10 formulary generic copay not covered. \$10 non-formulary generic copay \$25 formulary brand copay Your plan uses the Comprehensive Formulary with an \$50 non-formulary brand copay Incentive Benefit Design Maintenance Drugs through Mail Order (90-day Supply) \$6 low cost generic copay \$6 formulary low cost generic copay \$6 non-formulary low cost generic copay \$20 formulary generic copay \$20 non-formulary generic copay \$50 formulary brand copay \$100 non-formulary brand copay

This is not a contract. This benefits summary presents plan highlights only. Please refer to the policy/ plan documents, as limitations and exclusions apply. The policy/ plan documents control in the event of a conflict with this benefits summary.

- (1) Your group's benefit period is based on a Contract Year. The Contract Year is a consecutive 12-month period beginning on your employer's effective date. Contact your employer to determine the effective date applicable to your program.
- (2) The Network Total Maximum Out-of-Pocket (TMOOP) is mandated by the federal government. TMOOP must include deductible, coinsurance, copays, prescription drug cost share and any qualified medical expense. If you are enrolled in a "Family" plan, with your non-embedded deductible, the entire family deductible must be satisfied before claims reimbursement begins. In addition, with your non-embedded out-of-pocket limit, the entire family out-of-pocket limit must be satisfied before additional claims reimbursement begins. Finally, with your non-embedded TMOOP, once the entire family TMOOP is satisfied, claims will pay at 100% of the plan allowance for covered expenses for the family, for the rest of the plan year.
- 3) Telemedicine Services (acute care for minor illnesses available on-demand 24/7), must be performed by a Highmark Designated Telemedicine Provider. Additional services provided by a Designated Telemedicine Provider are paid according to the benefit category that they fall under (e.g. Behavioral Health is eligible under the Outpatient Mental Health Services benefit).
- (4) Services are limited to those listed on the Highmark Preventive Schedule (Women's Health Preventive Schedule may apply).
- (5) Benefits for Emergency Care Services rendered by an Out-of-Network Provider will be paid at the Network services level. Benefits for Hospital Services or Medical Care Services rendered by an Out-of-Network Provider to a member requiring an inpatient admission or observation immediately following receipt of Emergency Care Services will be paid at the Network services level. The member will not be responsible for any amounts billed by the Out-of-Network Provider that are in excess of the plan allowance for such services.
- (6) Air Ambulance services rendered by out-of-network providers will be covered at the highest network level of benefits.
- (7) Diagnostic assessment to diagnose Autism Spectrum Disorders may be performed by a licensed physician, licensed physician assistant, licensed psychologist or certified registered nurse practitioner. Diagnostic assessments performed by a licensed physician, licensed physician assistant or certified registered nurse practitioner will be covered as specified in the Office Visit benefit category. Diagnostic assessments performed by a licensed psychologist will be covered as specified in the Mental Health Care Services- Outpatient benefit category. Applied Behavioral Analysis for the treatment of Autism Spectrum Disorders will be covered as specified above. All other Covered Services for the treatment of Autism Spectrum Disorders will be covered according to the benefit category (e.g. speech therapy, diagnostic services). Services for the treatment of Autism Spectrum Disorders do not reduce visit/day limits.
- (8) Treatment includes coverage for the correction of a physical or medical problem associated with infertility. Infertility drug therapy may or may not be covered depending on your group's prescription drug program.
- (9) If you receive services from an out-of-area provider or an out-of-network provider, you must contact Highmark Utilization Management prior to a planned inpatient admission, prior to receiving certain outpatient services or within 48 hours of an emergency or unplanned inpatient admission to obtain any required precertification. If precertification is not obtained and it is later determined that all or part of the services received were not medically necessary or appropriate, you will be responsible for the payment of any costs not covered by your health plan.
- (10) The Highmark formulary is an extensive list of Food and Drug Administration (FDA) approved prescription drugs selected for their quality, safety and effectiveness. The formulary was developed by Highmark Pharmacy Services and approved by the Highmark Pharmacy and Therapeutics Committee made up of clinical pharmacists and physicians. All plan formularies include products in every major therapeutic category. Plan formularies vary by the number of different drugs they cover and, in the cost, -sharing requirements. Your program includes coverage for both formulary and non-formulary drugs at the copayment or coinsurance amounts listed above. Under SensibleRx Complete, when you purchase a brand drug that has a generic equivalent, you will be responsible for the brand drug copayment plus the difference in cost between the brand and generic drugs. With the Active Choice program, you must choose how you want to fill your maintenance prescription drugs. You may choose a retail pharmacy or your mail order program. If after two fills at a retail pharmacy you have not made your selection, you will need to pay full cost of the drug allowed by your plan for any future refills. You can change your selection at any time. Your plan offers the Free Market Health program for select specialty medications. You will be contacted by one of the specialty network pharmacies who will provide quality service, care, and coordination of your specialty prescription fill and delivery. No enrollment necessary.

Health benefits or health benefit administration may be provided by or through Highmark Blue Cross Blue Shield, First Priority Health or First Priority Life, all of which are independent licensees of the Blue Cross Blue Shield Association.

Discrimination is Against the Law

The claims administrator complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The claims administrator does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The claims administrator:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the claims administrator has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Please note that your employer – and not the claims administrator - is entirely responsible for determining member eligibility and for the design of your plan/program; including, any exclusion or limitation described in the benefit Booklet.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card (TTY: 711).

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。请拨打您的身份证背面的号码(TTY:711)。

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số điện thoại ở mặt sau thẻ ID của quý vị (TTY: 711).

ВНИМАНИЕ: Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Позвоните по номеру, указанному на обороте вашей идентификационной карты (номер для текст-телефонных устройств (ТТҮ): 711).

Geb Acht: Wann du Deitsch schwetzscht, kannscht du en Dolmetscher griege, un iss die Hilf Koschdefrei. Kannscht du die Nummer an deinre ID Kard dahinner uffrufe (TTY: 711).

알림: 한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. ID 카드 뒷면에 있는 번호로 전화하십시오 (TTY: 711). ATTENZIONE: se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Contatti il numero riportato sul retro della sua carta d'identità (TTY: 711).

تنبيه: إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل بالرقم الموجود خلف بطاقة هويتك (جهاز الاتصال لذوى صعوبات السمع والنطق: 711).

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez le numéro au dos de votre carte d'identité (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie dazu die auf der Rückseite Ihres Versicherungsausweises (TTY: 711) aufgeführte Nummer an.

ધ્યાન આપશોઃ જો તમે ગુજરાતી ભાષા બોલતા હો, તો ભાષા સહાયતા સેવાઓ, મફતમાં તમને ઉપલબ્ધ છે. તમારા ઓળખપત્રના પાછળના ભાગે આવેલા નંબર પર ફોન કરો (TTY: 711).

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń pod numer podany na odwrocie karty ubezpieczenia zdrowotnego (TTY: 711).

Kominike : Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan nimewo ki nan do kat idantite w la (TTY: 711).

ប្រការចង់ចាំ ៖ បើលោកអ្នកនិយាយ កាសាខ្មែរ ហើយត្រូវការសៅរកម្មជំនួយផ្នែកកាសា ដែលអាចផ្ដល់ជំនុលោកអ្នកដោយឥតគិតថ្លៃ ។ សូមទូរស័ព្ទទៅលេខដែលមាននៅលើខ្នង កាតសម្គាល់របស់របស់លោកអ្នក (TTY: 711) ។

ATENÇÃO: Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para o número no verso da sua identidade (TTY: 711).

ATENSYON: Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tawagan ang numero sa likod ng iyong ID card (TTY: 711).

注: 日本語が母国語の方は言語アシスタンス・サービスを無料でご利用いただけます。ID カードの裏に明記されている番号に電話をおかけください (TTY: 711)。

توجه: اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان، به صورت رایگان، در دسترس شماست. با شماره واقع در پشت کارت شناسایی خود (TTY: 711) تماس بگیرید.

BAA ÁKONÍNÍZIN: Diné k'ehgo yáníłti'go, language assistance services, éí t'áá níík'eh, bee níká a'doowoł, éí bee ná'ahóót'i'. ID bee nééhózingo nanitinígíí bine'déé' (TTY: 711) jj' hodíilnih.

ध्यान दें: यदि आप हिन्दी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवा उपलब्ध है। आपके सदस्य पहचान (ID) कार्ड के पीछे दिए गए नंबर पर फोन करें। (TTY: 711).

توجہ فرمائیں: اگر آپ اردو بولتے ہیں، زبان معاونت سروس، مفت میں آپ کے لیے دستیاب ہے۔ اپنے شناختی کارڈ کی پشت پر درج شدہ نمبر پر کال کریں (TTY: 711).

గమసిక: మీరు తెలుగు మాట్లాడితే, లాగ్వేజ్ అసెసెటెన్స్ సరోపిసెస్, ధారోజీ లేకుండా, మీకు అందుబాటులో ఉన్నాయి. మీ మెంబర్ ఐడెంటిఫికేషన్ కార్డు (ఐడి) వెనుక ఉన్న సంబరుకు కాల్ చేయండి (TTY: 711).

โปรดทราบ: หากคุณพูด ไทย, มีบริการช่วยเหลือด้านภาษาให้คุณโดยไม่มีค่าใช้จ่าย โทรไปยัง หมายเลขที่อยู่ด้านหลังบัตรประจำตัวประชาชนของคุณ (TTY: 711)

ध्यान दिनुहोस्: यदि तिपाई नेपाली भाषा बोल्नुहुन्छ भने, तपाईका लागि भाषा सहायता सेवाहरू नि:शुल्क उपलब्ध हुन्छन्। तपाईको आइडी कार्डको पछाडि भागमा रहेको नम्बर (TTY: 711) मा फोन गर्नुहोस्।

Aandacht: Indien u Nederlands spreekt, is de taaladviesdienst gratis beschikbaar voor u. Bel het nummer op de achterkant van uw identificatie (ID) kaart (TTY: 711).